

Wireless Emergency Alerts

Wireless Emergency Alerts or WEA are part of the national public safety system. We and/or the carriers with whom we work may deliver them to your WEA-capable wireless device. These alerts are sent free of charge. The alerts are often geographically targeted emergency alerts that provide important information to the public. They are issued from state and/or local authorities to your WEA-enabled device.

These alerts are designed to get your attention and are broadcast at a set volume that is not able to be modified. These alerts may also override any blocks placed on your device. There are three (3) different types of WEA alerts:

- **Imminent threat alerts**
 - These alerts notify you of severe man-made or natural disaster that pose a threat to life or property.
- **AMBER alerts**
 - These alerts inform you of a missing child or missing person(s) in your area.
- **Presidential alerts**
 - These alerts update you on important events.

State or local Emergency Management Agencies initiate these wireless alerts. The Emergency Management Agencies register directly with the Federal Emergency Management Agency or FEMA to use WEA to broadcast alerts.

WEA messages are broadcast based upon a targeted geographical area determined by the agency initiating the alert which is why you may receive alerts outside your immediate local area. WEA do not use your mobile number to transmit messages nor do they use your phone's GPS location.

If you receive a WEA, check the radio, television or the National Weather Service immediately for additional information or instructions.

WEAs do not interrupt your active voice call or data session (including background data transfers), but if your phone is powered off or in use at the time an alert is broadcast, the alert will not be delivered.

Finally, neither we nor any of the carriers with whom we operate creates these alerts or facilitates the registration process with FEMA. For basic information on FEMA and EMA registration procedures, visit the FEMA website.

For more information or for assistance, call Wireless Services at 833-859-6328.